



SmartClubs Partnerprogramm – Conditions

1. ORGANIZER Organizer of the promotion: Nuki Home Solutions GmbH, Münzgrabenstraße 92/4, 8010 Graz, Austria (hereinafter referred to as "Nuki").

2. PARTICIPANTS All participants must operate as a registered association/club and be able to provide proof of status upon request (association registration number). Distributors and resellers are excluded from this promotion.

3. CONDITIONS & REQUIREMENTS FOR PARTICIPATION This promotion applies only to purchases made within the promotion period between January 1, 2026, and January 1, 2027, in the Nuki Online Shop. The order must include a Nuki Smart Lock and exceed a minimum order value of €240 (gross). Nuki reserves the right to extend the promotional period at its own discretion. Following successful order processing and submission of registration including a valid association registration number, the application will be reviewed. Upon positive confirmation via email, the association qualifies for a one-time cashback payment as well as the partner information package (stickers, posters, flyers). The purchase date on the invoice applies. The promotional reward can only be redeemed once.

4. CASHBACK AND MEMBER DISCOUNT

- **Association Cashback:** €100 one-time payment to the specified association bank account.
- **Member Discount:** 20% discount for association members on Smart Locks in the online shop.
- **Uniqueness:** The €100 cashback is granted only once per association, regardless of the number of Smart Locks purchased.
- **Payout:** The payout of the €100 takes place within 90 days after successful verification of the registration via bank transfer to the specified association account. Cash payout is excluded.
- **Discount Code for Members:** The 20% discount code for association members cannot be combined with other promotions or vouchers and applies exclusively to the organizer's direct online shop.

5. PROCEDURE FOR PARTICIPATION

1. Purchase of a Smart Lock or bundle in the online shop.

2. Online registration as a partner association by providing the association registration number.
3. Review and confirmation of the partnership via email.
4. Receipt of the €100 cashback to the association's bank account and dispatch of the information materials.
5. Distribution of the exclusive 20% discount to association members.

For inquiries, contact us at smartclubs@nuki.io.

6. ADDITIONAL CONDITIONS

- If the customer exercises their right of return or withdrawal after purchasing the product, the claim to the reward expires retroactively. Rewards already paid out must be returned immediately.
- Retailers and other resellers, as well as their employees and relatives, are excluded from the promotion. Intermediaries and retailers are not authorized to participate on behalf of their customers. Nuki assumes no guarantee for product availability during the promotional period.
- Should the payout of the reward represent a taxable benefit, the obligation to pay taxes lies with the recipient. Nuki does not issue receipts/vouchers for the paid rewards.
- Nuki reserves the right not to process incomplete, incorrect, altered, or impermissible submissions. If the participant has not received feedback from Nuki within two weeks of registration, they are asked to reach out unprompted at smartclubs@nuki.io.
- Participants who complete an incomplete registration will be notified and asked to provide missing information no later than 60 days after purchase. If the participant fails to comply or provides incomplete information again, the entitlement to participate expires. In the event of errors in the provided data resulting in incorrect transfers, no re-transfer will be made by Nuki, and the customer's claim expires. Each association is only entitled to participate in this promotion once.
- Personal data such as names, etc., will be stored and processed by Nuki exclusively within the context of this special promotion. This data will be treated with strict confidentiality, passed on to third parties only when necessary for the execution of this promotion, and used for advertising purposes only after prior explicit consent. Further information on data processing and your rights can be found [here](#).
- Recourse to legal action is excluded.
- Employees of Nuki and their family members are excluded from participation.
- Nuki reserves the right to change the terms and conditions at any time without prior notice or justification, or to suspend or terminate the promotion. Nuki will exercise this option in particular if proper execution of the promotion cannot be guaranteed for technical or legal reasons.

- These terms and conditions are subject to Austrian law. The place of jurisdiction for disputes arising from this cashback promotion is the court with subject-matter jurisdiction in Graz.

7. LEGAL DETAILS Nuki Home Solutions GmbH

Münzgrabenstr. 92 / 4

8010 Graz

<http://www.nuki.io>

Responsible Chamber: Economic Chamber of Styria (WKO Steiermark); Expert Group for Management Consulting, Accounting and IT

Commercial Register Number: FN 422826d

Commercial Register Court: Regional Court for Civil Law Matters (LG für ZRS) Graz

VAT ID: ATU69049727

Subject to errors and changes.