

# Cookover® C01 — Warranty & Care Guide

## Warranty Coverage

Your Cookover® C01 is covered by a 1-year warranty on the main unit and a 2-year extended warranty on the motor, display/power PCB, and mixing knife. The warranty covers manufacturing and material defects, provided the product has been assembled, maintained, and used in accordance with the manual. For warranty inquiries, contact [kundeservice@mixto.no](mailto:kundeservice@mixto.no).

## General Care

To ensure long-lasting performance and safety:

- Place your Cookover on a clean, flat, and stable surface, away from the countertop edge.
- Keep the appliance dry and clean, especially around contact pins and connectors.
- The main unit must never be exposed to liquids — clean only with a dry or slightly damp cloth.
- Detachable parts (except the main unit) are dishwasher safe; place plastic parts loosely in the upper rack.
- Follow quantity recommendations from Cookover-adapted recipes.

## Mixing Bowl

Made of premium stainless steel, resistant to discoloration. Discoloration may occur if not rinsed promptly or cleaned properly. Always disassemble the knife before washing. Ensure the bowl and pins are dry before reassembly. Avoid metal utensils. After acidic ingredients, clean and dry immediately.

To remove discoloration:

- Fill bowl with 1.5 L water + dishwasher tablet. Heat to 70°C for 60 min at speed 3.
- Alternatively, mix 1 L vinegar + ¼ tsp detergent, heat to 50°C for 1 hr, rinse and dry.

## Mixing Knife

The mixing knife is a wear part and safety break point protecting the motor. Average lifespan ≈300 hours, depending on use. Replacement knives available at [www.mixto.no](http://www.mixto.no).

Heavy use (daily ice/nut grinding): replace every 6 months.

Moderate use (weekly hard food): replace every 2 years.

Light use: every 3–4 years.

## Spatula

Do not insert while the motor is running unless specified. The safety plate prevents contact with the knife. Use the hook to remove the simmering basket safely. Replacement available at [www.mixto.no](http://www.mixto.no).

## **Housing / Casing**

If the casing is cracked or damaged, it must be replaced to maintain safety. Mixto offers replacement services for cover plate and lower housing. Contact [kundeservice@mixto.no](mailto:kundeservice@mixto.no) for pricing.

## **Software Updates**

Cookover software receives regular updates for improved performance. Update notifications appear on the device. Never interrupt a software update to avoid damaging the control unit.

## **Temperature & Heating Guidelines**

Always select temperature and time based on the ingredients. Too high or long heating can burn the bowl. Adjust settings for dish type and avoid leaving the machine unattended. Stir if possible. Use lower temperatures for thick or burn-prone mixtures (milk, rice, sugar).

Example: Spring onions (high water) → up to 105°C; Autumn onions (low water) → 85–95°C.

## **Handling & Moving**

The weight sensors are delicate. Never slide the appliance across the countertop. Lift with both hands by the stable parts of the base. Do not move with the jug attached or filled. If a sensor is damaged, all must be replaced at an authorized service center.